



# Guest Wireless Internet Policy

## Two Hours of Complimentary Wi-Fi Service with Any Purchase

We are pleased to provide you with fast, free Wi-Fi access whenever you visit your local Tynan store. Our Wi-Fi policy is intended to allow guests to check email, download files or surf the web while enjoying Tynan's delicious coffees, teas, pastries, soups, salads, sandwiches and desserts.

Because Tynan's internet service is available exclusively for our guests, access is password-protected. Our two-hour per purchase time limit helps to promote the availability of seating space for all guests.

## How to Connect

A complimentary access code is required to access Tynan's wireless internet service. The code is valid for two hours (with any purchase) and can be obtained from one of our baristas at the register.

To get set up, just follow these simple steps:

1. Confirm that your wireless card is enabled
2. View available wireless networks and connect to "Tynan Coffee & Tea"
3. Launch your internet browser—a login portal will appear
4. Enter the access code provided with your Tynan purchase

Once logged on, you will have two hours of free internet access. You will not be prompted when your time is up, so please be sure to save your work at regular intervals.

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Need more help? One of our baristas will be happy to get you started.

By clicking "LOGIN" on the Tynan Wi-Fi network's portal page, you represent that you have read, understand and agree to the *Terms of Service* on the following page.

Thank you for your cooperation.



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## Terms of Service and Acceptable Use

BY CLICKING ON "LOGIN" ON THE TYNAN WI-FI NETWORK'S PORTAL PAGE, YOU REPRESENT THAT YOU HAVE READ, UNDERSTAND AND AGREE TO THE FOLLOWING TERMS OF SERVICE:

### Access to the Service

Wi-Fi Service at Tynan Coffee & Tea ("Tynan") retail locations is a complementary Service for guests and is completely at the discretion of Tynan.

Service is provided in 120 minute increments and will automatically disconnect at the end of the 120 minute session. You, as a user of the Service, are responsible for monitoring the connectivity time and saving all data and communication prior to the expiration of the online session.

By your use of the Service, you acknowledge that:

1. The Service may not be uninterrupted or error-free
2. Viruses or other harmful applications may be transmitted through the Service
3. Tynan does not guarantee the security of the Service and unauthorized third parties may access your computer or files or otherwise monitor your connection
4. The Service is provided "as is" and on an "as available" basis, without warranties of any kind, whatsoever, and
5. You assume all risk associated with your activities conducted online through the Service, as well as all liability and damages incurred by yourself, Tynan, or a third party that arise or result from your online activities through the Service, whether known or unknown at the time of use.

Access to the Service may be denied, blocked, suspended, or terminated by Tynan at any time for any reason including, but not limited to, violation of these Terms of Service, actions that may lead to liability for Tynan, disruption of access to other guests or networks, and violation of applicable local, state, and, or federal laws or regulations. Use of the Service shall not be construed as creating a relationship of any kind between Tynan and any user of the Service.

These Terms of Service shall be governed, interpreted and construed according to the laws of the state of Maryland.

### Acceptable Use of the Service

Activities conducted online through the Service shall not violate any applicable law or regulation or the rights of Tynan or any third party. Tynan will cooperate fully with law enforcement upon receipt of notice that use of the Service is in violation of applicable law. If you are unsure whether your use of the Service and activities conducted online may violate these Terms of Service, you are advised to cease the activity immediately.



Examples of prohibited activities include, but are not limited to:

1. Spamming and Invasion of Privacy
  2. Intellectual Property Right Violations
  3. Obscene or Indecent Speech or Materials
  4. Defamatory or Abusive Language
  5. Forging of Headers
  6. Hacking, Scans, or other subversive Information Gathering Activity
  7. Distribution of Internet Viruses, Trojan Horses, or Other Destructive Activities
  8. Facilitating a Violation of this Agreement of Use
  9. Resale of the Service
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